Enrolling an iPad in the AS Mobile Device Management System

1. Request a link to enroll in our MDM from Jason Miller by emailing him from your iPad. His email address is jason.miller@ua.edu. Once you receive a link, this process should take no longer than three to five minutes. Please know that if you’re doing this after hours, Jason will likely respond on the next business day.

2. You will receive an email similar to that shown below. CLICK ON THIS LINK FROM YOUR IPAD! If you click on the link from your desktop or laptop, Jason will need to generate another link.

   ![Email Invitation](image)

     Your Mobile Device Enrollment Invitation
     November 21, 2012, 8:59 AM

     Please go to the following link to enroll this A&S-owned iPad. As part of the College’s Emergency Preparedness Program, this A&S-owned iPad must be enrolled in order for you to receive necessary alerts and updates.

     [https://example.com?invitation=1114210732089468053657693&username](https://example.com?invitation=1114210732089468053657693&username)

     Thank you,
     eTech Dept.

3. A pop-up will notify you that Safari cannot verify the server’s identity. This is normal. Please tap “Continue.”
4. You will now begin the enrollment process. You will be required to install numerous profiles. The process for installing the CA Certificate is shown below. As you are faced with a series of pop-up windows, keep tapping "Install Certificate," "Install," enter your passcode when prompted, and click "Done."

![Image of iPad enrollment process]

**Install CA Certificate**

*After you tap the Install Certificate button, you will need to complete the steps listed below.*

1. **Tap the Install button.**

2. **Tap the Install button again.**

3. If you have a passcode set, you will be prompted to enter it.

4. **Tap the Done button.**
5. After the certificates are installed, you’ll install the MDM Profile, as shown below.

![MDM Profile Installation](image)

6. When you have finished the enrollment process you’ll receive the following message.

![Enrollment Complete](image)

7. Your iPad now has a Self Service icon on the home screen. By tapping on this, you’ll be able to install apps and eBooks provided by the College of Arts and Sciences.